



भारत सरकार Government of India

वित्त मंत्रालय Ministry of Finance

राजस्व विभाग Department of Revenue

मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय

Office of the Chief Commissioner of Customs (Preventive)

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Website: <https://trichycustomszone.gov.in>

F. No.CCCO/TECH/TGRV/CCFC/2/2021 Date-13-10-2025

PUBLIC NOTICE No. 02/2025.

Subject: Customs – Re-constitution of Customs Clearance Facilitation Committee (CCFC) at Tiruchirappalli Customs Preventive Zone in respect of Tuticorin Customs Commissionerate – Reg.

The Central Board of Indirect Taxes and Customs (CBIC) has implemented wide-ranging reforms focusing on digitization, transparency, and trade facilitation. Within this context, Customs Clearance Facilitation Committees (CCFCs) established under Circular 13/2015-Customs dated 13.04.2015 has played a pivotal role in stakeholder engagement and issue resolution. In this regard, the Board has now issued a Master Circular No. 21/2025 dated 12.09.2025 which consolidates and supersedes earlier guidelines to realign this committee besides taking measures keeping in view current priorities of consultative decision-making, stakeholders' engagement and grievance redressal, and integration with national trade facilitation objectives.

2. The Composition and Terms of Reference (ToR) for Customs Clearance Facilitation Committee (CCFC) have been revised in line with Circular No.-21/2025 dated 12.09.2025 as follows-

(a) Composition:

The CCFC shall be constituted at each Customs Station, seaport and airport. The CCFC shall be headed by the (Pr.) Chief Commissioner of Customs at the Zonal level. The jurisdiction of Tuticorin Customs Commissionerate consists of one major port, 16 CFS, one ICD, two container terminals operated by private custodians, and Old Port. It has been decided to constitute a common CCFC in respect of Tuticorin Port, all CFS, ICD, Old Port, and terminal custodians falling under the jurisdiction of Tuticorin Commissionerate, as per the directions of the Board. The CCFC shall be headed by the (Pr.) Chief Commissioner of Customs, Tiruchirappalli Zone. The membership of CCFC would include the Commissioner of Customs of Tuticorin Customs Commissionerate and other senior officers of the Department. In addition, the senior most functionaries of the following departments/agencies /stakeholders that are involved in the Customs clearance process at a particular Customs station/seaport would also be the members of the CCFC:

Sl No	Organization	Designation	Contact No.	Email id
1.	Food Safety Standards Authority of India (FSSAI),	Joint Director, Tuticorin	0461-2353099	dochennai@fssai.gov.in
2.	Port Health Officer	Port Health Officer, Tuticorin	0461 2353341	pho.ttc-mohfw@gov.in
3.	Plant Quarantine	Plant Protection Officer, Tuticorin	0461-2377968	pqstn17@nic.in
4.	Animal Quarantine Authorities	Regional Joint Director, Tuticorin	0461-2300517 , 9445001124	jointdirector1@gmail.com.
5.	Drug Controller of India, Chennai	Assistant Drug Controller of India, Chennai	044-25212041	seaport.Chennai@cdsco.nic.in
6.	Textile Committee	Assistant Director	0461-2323384	ad-tc.tut-textile

	e	or, Tuticorin		s@gov.in
7.	Wildlife Authorities	District Forest Officer, Tuticorin	0461-2346600	dfotoothukudi@gmail.com or dfotut@yahoo.com.
8.	TN Pollution Control Board	Joint Chief Environmental Engineer	044-22353134-139	tnpcb-chn@gov.in
9.	Jt. Director General of Foreign Trade, Tuticorin	Jt. Director General of Foreign Trade,	0461-2350122, 0461-2350126, 0461-2350156	tftuticorin@nic.in
10	All CFS/ICD/Terminal custodians falling under jurisdiction of Tuticorin Commissionerate			As per the mailing list
11	Central Revenue Control Laboratory	Chemical Examiner Gr. I, Tuticorin	0461-2353104	krishnavenir@hotmail.com
12	DG System	Additional Director General, New Delhi	9868524962, 011-26113619	ranjitkumar.irs@nic.in
13	DOL	Additional Commissioner, New Delhi	9958506161, 011-24626994	rajan.lachala@gov.in@gov.in
14	DGARM	Additional Director General, New Delhi	9968262829	zubir.kamili@gov.in

In addition to the above, the apex trade bodies along with their constituents, who are members of PTFC, may also attend the CCFC meeting.

3. Terms of Reference (ToR) for the Customs Clearance Facilitation Committee (CCFC) are as follows :

- (i) Ensuring and monitoring expeditious clearance of imported and export goods in accordance with the timeline specified by

the parent Ministry/Department concerned.

(ii) Identifying and resolving bottlenecks, if any, for streamlining and easing the Customs clearance process of imported or export goods.

(iii) Conducting Time Release Studies for improvement in the clearance time of import and export goods.

(iv) Having internal consultations to speed up the clearance process of imported and export goods and recommending best practices thereto for policy consideration of CBIC and concerned Ministries/ Departments/ Agencies.

(v) Resolving grievances of importers, exporters and members of trade and industry in regard to clearance process of imported and export goods. Flagging the unresolved issues or issues having policy implications to the NACs or the Board, as the case may be.

(vi) Ensuring and monitoring effective implementation of action points and agenda of National Trade Facilitation Action Plan (NTFAP).

(vii) Conducting a study through a working group at Zonal level focusing on issues like facilitation measures, innovation and technology, capacity building, gender participation etc. and sharing the corrective measures/suggestions derived from the study with the Board to enhance EoDB.

(viii) Proper monitoring and effective implementation of existing grievance redressal mechanisms (TSKs, AEM or ICEGATE Helpdesk etc).

(ix) Outreach to trade regarding new trade facilitative EoDB measures.

(x) Ensure timely resolution of grievances and bottlenecks.

(xi) Escalate unresolved issues to NACs.

4. The CCFC shall meet once in two months which shall be chaired by the Chief Commissioner of Customs, Tiruchirappalli Customs Preventive Zone, Tiruchirappalli.

5. It is also tentatively proposed to conduct the CCFC meeting on

every 3rd week of every even month. The specific date will be informed in this office web page **<https://trichycustomszone.gov.in/>**

6. Contact details of the Chairperson of the CCFC is as under:

Chief Commissioner of Customs,
Tiruchirappalli Customs Preventive Zone,
No.1, Williams Road, Cantonment,
Tiruchirappalli – 620 001.
Phone- 0431 - 2416255
Email: ccuprev-custrichy@gov.in

This issues with the approval of the Chief Commissioner of Customs (Preventive), Tiruchirappalli.

Digitally signed by
Pandiyaraj G V
Date: 13-10-2025
18:21:19
PANDIYARAJ GV

JOINT COMMISSIONER

Copy to the:

1. Advisor (Customs), CBEC, New Delhi
2. Commissioner of Customs, Tuticorin Customs Preventive Commissionerate.
3. Members of CCFC
4. Trade Members

(through uploading in website- <https://trichycustomszone.gov.in>)